



ALBATROSS ENCOUNTER – CHILD POLICY

We want you and your children to have a great experience on our tour so please be aware that this tour is an open ocean experience. We operate the tour along an exposed area of coastline that can be subject to wind and swells.

Children are classed as those aged 3 to 14 years (inclusive) and they must be accompanied by an adult at all times onboard the boat.

Children under the age of 3 years are not permitted on the tour.

Management and skippers reserve the right to increase minimum age limits should sea conditions not be suitable for child(ren) to participate on the tour. Conditions will be assessed immediately prior to tour time, and if they are deemed unsuitable for the child(ren), a full refund is available to the child(ren) and any accompanying family members who also need to cancel.

SEASICKNESS - Seasickness is not grounds for seeking a refund for the tour.

CHILDCARE

Encounter Kaikoura can provide a list of contacts for childcare and customers should contact these providers directly to make their arrangements. Encounter Kaikoura are not responsible for the care provided.